



National Audit Office

The UK's independent public spending
watchdog

Switchboard +44 (0)207 798 7000
Direct Line +44 (0)207 798 7264
Email FOI@nao.org.uk

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EMPLOYMENT SUPPORT DATA

Thank you for your request of 29 May 2024 for the underlying data for Figure 14 in our report on [Employment support](#), published in June 2021.

We are providing the information you requested in an Excel workbook attached with this response. The spreadsheet called Figure 14 shows the graph and the data points that we used to construct the graph. The other spreadsheets contain the underlying data on work coach numbers and Intensive Work Search caseload, along with other relevant information.

We understand that the Intensive Work Search caseload data (the spreadsheet called District_IWS_Actuals) is already in the public domain and can be accessed on [StatXplore, a web-based tool for analysing DWP statistics](#). The information we are releasing was provided to us by the Department of Work and Pensions. Please note that the number of work coaches (the spreadsheet called UC WC supply forecast) is unpublished management information, collected and intended for internal departmental use and has not been quality assured to National Statistics or Official Statistics publication standard. Note also that three of the spreadsheets (Inputs>, Calcs>, and Output>) are intentionally blank – the NAO team will have inserted these to separate out input data, calculations and the resulting output data then used in Figure 14.

I hope this information is useful. Your specific request is reproduced in **Annex A** for reference. **Annex B** sets out the steps you may wish to take if you are not satisfied with the way we have handled your request for information under FOIA.

Yours sincerely,

FOI and Correspondence Officer

Annex A

Request for information:

"I wondered whether it was possible to obtain the underlying data for Figure 14 of this report, please?"

<https://www.nao.org.uk/reports/dwp-employment-support/>"

Annex B

Statement of Policy

Our policy is to respond to requests made under the Freedom of Information Act 2000 as helpfully and promptly as possible, having regard to the principles set out in the Act. I therefore hope you are happy with the way we have handled your request. If you are not, then you should take the following steps.

In the first instance, within 40 working days, write to the National Audit Office Freedom of Information (FOI) Team at FOI@nao.org.uk or by post to:

FOI Team, Green 2, National Audit Office, 157-197 Buckingham Palace Road, London, SW1W 9SP

The FOI & Correspondence Manager will arrange a review, which will be conducted by a senior member of staff who was not involved in decisions relating to your original request. Once the review has been completed, we will write informing you of the outcome.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The primary way of escalating your concerns to the Information Commissioner is at: <https://ico.org.uk/foicomplaints>

Alternatively, you can contact the ICO at <https://ico.org.uk/> or Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF.