



National Audit Office

The UK's independent public spending
watchdog

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NAO REPORTS ON THE REGULATION OF THE WATER SECTOR

Thank you for your request of 2nd September 2024 for information relating to NAO reports on the regulation of the water sector. You asked for details of our most recent report about this and other similar Value for Money reports. Your request has been handled under the terms of the Environmental Information Regulations (EIR).

We are currently carrying out a study that looks more broadly at [Regulation in the water sector](#) and we aim to publish the report in spring 2025. We hope this will be useful to you once available. There are also a range of other Value for Money reports available on our website which may be of interest to you, but I have listed some below which include regulation and water. You may also find it helpful to browse our library of [Reports](#) on our website using key words in the search bar. This will help narrow down the search on topics such as DEFRA, Environmental Agency and water.

[Regulating to protect consumers: Utilities, communications and financial services markets](#)
[Regulating to achieve environmental outcomes - NAO report](#)
[Review of the Thames Tideway Tunnel - NAO report](#)
[Infrastructure investment: the impact on consumer bills - NAO report](#)
[Vulnerable consumers in regulated industries - NAO report](#)
[Understanding storm overflows: Exploratory analysis of Environment Agency data \(nao.org.uk\)](#)

Our policy is to respond to requests as helpfully and promptly as possible. I therefore hope you are happy with the way we have handled your request. If you are not happy with this response, you can ask for an internal review within 40 working days by writing to the NAO FOI Team at FOI@nao.org.uk or by post to: FOI Team, Green 2, National Audit Office, 157-197 Buckingham Palace Road, London, SW1W 9SP

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The primary way of escalating your concerns to the Information Commissioner is at: <https://ico.org.uk/foicomplaints>.

Yours sincerely,

NAO FOI Team

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